

2024 EARNINGS PRESENTATION & 2025 OP GUIDANCE

Based on BRSA Consolidated Financials

January 29th, 2025



MACRO RECAP

TURKISH ECONOMY (I/II)

GDP GROWTH (YoY)



- The Turkish economy grew by 3.2% in the first three quarters of 2024 with a gradual moderation in domestic demand.
- (i) The faster and earlier than expected recovery as of 4Q24, (ii) the likelihood of fiscal policy staying expansionary in early 2025, and (iii) the lower real interest rates than our previous expectations could pose limited upside risk to our 2025 GDP growth forecast of 2.5%, yet with uncertainties potentially fueled by Trump 2.0 policies.



The underlying monthly inflation trend eased further in December, reaching below 2.5%.

Still elevated inflation expectations and uncertainty regarding the magnitude of fiscal support for disinflation could be upside risks on inflation outlook. We maintain our year-end inflation forecast for 2025 at 26.5%. **CBRT POLICY RATE**



- In January MPC meeting, the CBRT lowered the policy rate by another 250 bps to 45%.
- We remain prudent and still expect the easing cycle to continue with 250 bps cuts in March and April and smaller cuts afterwards before reaching 31% by year end.

TURKISH ECONOMY (II/II)



- We expect current account deficit to diminish to 0.7% of GDP in 2024, led by normalization in gold imports, strong tourism revenues, and improving core trade deficit on moderation in domestic demand, .
- Despite downward risks on the external demand, expected subdued economic activity could limit the deterioration in current account deficit in 2025. We expect a deficit of 1.5% of GDP with some downward bias on possible trade wars.

BUDGET DEFICIT / GDP (year end)



The latest Medium Term Program (MTP) projections target a clearer fiscal consolidation in 2025 with savings in capital expenditures and transfers. Accordingly, we expect the budget deficit to GDP ratio to decline to 3.5% in 2025.



2024 FINANCIALS

UNMATCHED EARNINGS OUTPERFORMANCE IN 2024...



Despite the additional regulatory measures during the year, ROAE came in-line with the guidance – *underscoring our dynamic balance sheet management & sustainable revenue streams*

...WITH SUSTAINABLY STRONG CORE BANKING PERFORMANCE



CORE BANKING REVENUES TO ASSETS





Consistently Highest level & Highest Improvement in core banking revenues to assets

* Core NII includes KKM related additional remuneration (in 1H23) booked under trading line

Pure trading: Trading income excluding Swap cost, currency hedge and KKM related additional remuneration (for 2023) Core NII: NII – CPI linkers' income + swap costs

> Improving Core NII backed by high weight of customer driven asset mix, closely-managed pricing and duration FX transaction gains continue to support trading, although its pace decelerated. Payment system fees continue to drive the fee growth, yet will normalize going forward.

- SECURITIES' SHARE IN ASSETS AT TWO YEAR LOW & LOWEST AMONG PEERS



SOLIDIFIED LEADERSHIP IN TL LENDING WITH FOCUS ON EXTENDING MATURITIES

TL PERFORMING LOAN BREAKDOWN

(66% of total performing loans)



MARKET SHARE (among private comm'l banks)	2023	3Q24	2024
TL loans	20.3%	21.1%	21.8%
TL Business	19.7%	20.0%	20.2%
Consumer (excl. CCs)	19.7%	20.9%	21.3%
Consumer GPL (incl. overdraft)	18.0%	19.5%	19.5%
Consumer Mortgage	26.1%	26.4%	27.7%
Credit Cards	21.7%	22.6%	24.2%

TL PERFORMING LOAN GROWTH



- > Maintained leadership* in TL lending with across the board market share gains
- > Increased duration gap on TL
- > #1 in both Issuing & Acquiring volumes
- Salary customers' share in outstanding GPLs: **43%**

*As of September 2024.

Sector figures used in market share calculations are based on bank-only BRSA weekly data as of 27.12.2024, for private commercial banks.

RETAIL FLOW TO STAGE-2 CONTINUES, IN-LINE WITH EXPECTATIONS



1 SICR: Significant Increase in Credit Risk per our threshold for Probability of Default (PD) changes 2 2023 balance sheet FX rates are taken into account when calculating Stage 2 base for September and December 2024

LARGE TICKET COLLECTIONS & NPL SALES LOWERED NET NPL FLOW

NPL EVOLUTION (*TL mn*) QUARTERLY Net NPL Flow 3,116 1.433 1,674 6,765 Net NPL Flow 8,784 Adj. w/ curr. impact, 4,452 4,352 8,151 NPL Sales & write-downs 374 405 Currency Impact 13,918 11,529 7,244 New NPL 6,847 2,395 -2,892 Collection -3,378 -5,134 -2.025 -1,400 -2,288 -1,760 NPL sale -3,886 Write-down -1,682

NPL (nominal TL bn)	1Q24 27.6	2Q24 29.3	3Q24 36.0	4Q24 39.1	4Q24 (adj. w/ WD*) 57.0
NPL Ratio	1.9%	1.9%	2.1%	2.1%	3.1%

COVERAGE RATIOS



*Adjusted with write-downs since 2019

NPL inflow mainly consists of **unsecured consumer loans**

BETTER THAN EXPECTED NET CoR DUE TO LARGE TICKET COLLECTIONS



Lower CoR in the quarter was due to big-ticket wholesale collections & reclassification related provision release of a loan

STRATEGICALLY MANAGED FUNDING STRUCTURE

- THE BACKBONE OF OUR SUCCESS



1 Includes funds borrowed, sub-debt & FC securities issued 2 FC Liquidity Buffer includes FC reserves under ROM, swaps, money market placements, CBRT eligible unencumbered securities.

CONVERSION TO STANDARD TL DEPOSITS CONTINUES IN LINE WITH THE REGULATIONS



23% in 9M24 vs. peer avg. of 21%

OUR LEGACY: HIGHEST CORE NII GENERATION CAPABILITY REMAINS INTACT





Additional macroprudential measures in 2H24 caused YoY NIM drop vs. our initial 'flat' NIM guidance.

 Increased RR (net of remuneration) had ~80bps negative impact on cumulative NIM

1 Calculated based on Consolidated BRSA financials. TL reserves are taken into account in the calculation of IEAs. * 2023 NIM and Core NII includes KKM related additional remuneration booked under trading line 2 Based on MIS data, using Daily averages. In the calculation of TL loan yields, CC related interest income is deducted from the numerator and CC volume is deducted from denominator as only ~30% of CC balances are interest bearing. Core NIM = NIM incl. Swap cost excluding CPI linker income

...AND - WILL REMAIN - INTACT OWING TO CUSTOMER-DRIVEN ASSET MIX



securities' in 2024



HIGHER WEIGHT OF CUSTOMER-DRIVEN & LOWER COST OF FUNDING (% in TL Liabilities, 2024)

ENSURE THE SUSTAINABILITY OF STRONG BANKING REVENUE GENERATION



66.6% 1.0% TL Repo TL Time deposit share AVG. ANNUAL COST TL Repo TL Time Dep. 49% 45% ➤ Rely on customer-driven funding and actively managed pricing

Note, Yields and Costs are based on MIS data, using Daily averages. In the calculation of TL loan yields, CC related interest income is deducted from the numerator and CC volume is deducted from denominator as only ~30% of CC balances are interest bearing.

NET F&C BREAKDOWN¹

ROBUST CONTRIBUTION FROM PAYMENT SYSTEMS CONTINUED TO LEAD FEE GROWTH, ALTHOUGH WITH A DECELERATING PACE GOING FORWARD

NET FEES & COMMISSIONS (TL bn) **OUARTERLY** CUMULATIVE Cash Loans, Non-Cash Loans, 5.1% Brokerage + AM, 7.3% 8.3% +123% YoY Money Transfer, 8.9% +11% 0.0 VS. >Avg. CPI 97.1 Insurance, 2.9% in 2024 OP 29.1 26.1 43.5 Payment Systems 67.0% 2023 2024 3024 4024 SOLID PRESENCE IN WELL DIVERSIFIED & **INCREASING DIGITAL CUSTOMER CREDIT CARD BUSINESS** LUCRATIVE FEE BASE PENETRATION +2.8x YoY # in TL Cash & TL Non-Cash Loans 16.7_{mn} Payment Systems Fees Digital active customers (as of 30.09.2024) Highest in the sector **#** in Money Transfer fees **#1** in Issuing Volume CC customers and # both in non-life & life insurance Acquiring Volume Digital sales in > Increasing loan utilization and 89% total sales strength in relationship banking supported cross-sell

> Effective utilization of digital channels

1 Net Fees&Comm . breakdown is based on Consolidated Financials. Garanti Pension premiums are shown under Other Income. Rankings are among private banks

INEVITABLE OPEX GROWTH DUE TO ACCUMULATED HIGH INFLATION IMPACT YET BEST-IN-CLASS EFFICIENCIES MAINTAINED



DISCIPLINED COST MANAGEMENT WILL CONTINUE TO DIFFERENTIATE OUR EFFICIENCY RATIOS

COST / INCOME	FEES / OPEX	OPEX / AVG. ASSETS
44%	91%	4.1%

*100% of currency linked expenses are hedged, thus no impact on bottom-line

Note: Income defined as NII inc. Swaps + Net F&C + Dividend Income + Subsidiary Income + Net Trading Income (excludes swaps & currency hedge) + Other income (net of prov. Reversals, free provision reversals and one-off income)

CAPITAL REMAINS STRONG ON THE BACK OF HEALTHY CAPITAL GENERATION

SOLVENCY RATIOS (without BRSA's forbearance)



TL 133 bn **Excess** Capital (Consolidated & w/o forbearance)



Annual impact from regulatory change on RWAs of consumer & commercial loans*

2023 – 2024 CAR EVOLUTION (Consolidated, without BRSA's forbearance)





1 Required Consolidated CAR level = 8.0% + SIFI Buffer for Group 2 (1.5%) + Capital Conservation Buffer (2.5%) + Counter Cyclical Buffer (0.16%); Required Consolidated Tier-I = 6.0% + Buffers; Required Consolidated CET-1 = 4.5% + Buffers

*19 September 2024 and 19 December 2024 dated BRSA decisions

2024 CONSOLIDATED EARNINGS PRESENTATION 20

STRONG TRACK RECORD OF DELIVERING RESULTS RIGHT ON

	2024 OP GUIDANCE	2024 REALIZATION	
TL Loan Growth (YoY)	~CPI	+ 52 %	Better than expected performance mainly backed by Credit Cards & Consumer Loans
FC Loan Growth (in US\$, YoY)	Low-single digit growth	+ 13 %	Strong beat at attractive rates
Net Cost of Risk (exc. currency impact)	~125bps	78 bps	Lower than expected due to large ticket collections from wholesale book
NIM incl. swap cost	Flattish	(92 bps)	Lower than guidance due to additional regulatory changes in 2H24, i.e. higher RR had ~80bps negative impact on NIM
Fee Growth (YoY)	>avg. CPI	+ 123 %	Backed by strong payment systems fees, as well as transaction activity across the board
OPEX Growth (YoY)	>avg. CPI	+ 84 % (currency-adjusted)	Managed in-line with guidance
ROAE (%)	Mid-30s	33%	IN-LINE

Note: The 2024 Operating Plan Guidance took into consideration that all regulations in place as of January 29, 2024 were not changed and no new material regulations were implemented.



2025 OPERATING PLAN GUIDANCE

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MACF FOREC			2025 OPERATING PLAN GUIDANCE
GDP Growth	2.5%	TL Loan Growth (YoY)	>avg. CPI
Inflation (YE)	26.5%	FC Loan Growth (in US\$, YoY)	Low-teens
Policy Rate	31%	Net Cost of Risk (exc. currency impact)	2 - 2.5%
Unemployment Rate	10.5%	NIM incl. swap cost	+3% expansion
		Fee Growth (YoY)	>avg. CPI
		Fee/OPEX (YoY, bank-only)	~80-85%
		ROAE (%)	Low-30s

Note: Net CoR excludes currency effect, as it is 100% hedged and has no bottom line impact

Note: The 2025 Operating Plan Guidance takes into consideration that all regulations in place as of January 29, 2025 are not changed and no new material regulations are implemented.



Q&A SESSION



Appendix

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APPENDIX: SECTOR BREAKDOWN OF GROSS LOANS

SECTOR BREAKDOWN OF GROSS LOANS¹



		% SHARE			ERAGE R	ATIO
Key Sectors	Stage 1	Stage 2	Stage 3	Stage 1	Stage 2	Stage 3
Retail	84%	13%	4%	0.8%	7.1%	64.2%
Energy	67%	30%	3%	0.2%	29.4%	81.8%
Construction	86%	10%	4%	0.6%	3.7%	62.0%
Textile & Made	87%	11%	2%	0.7%	9.5%	68.4%
Tourism & Entertainment	91%	8%	2%	0.8%	5.9%	73.5%
Real Estate	60%	38%	1%	0.6%	36.3%	61.9%

SECTOR BREAKDOWN OF STAGE 2 EXCLUDING SICR¹



APPENDIX: CLOSELY MONITORED AND WELL-PROVISIONED FC LOANS

FC PERFORMING LOANS

(34% of total performing loans)







 Regular conduct of FX sensitivity analysis for proactive staging and provisioning

APPENDIX: MATURITY PROFILE OF EXTERNAL DEBT



(US\$ billion)



APPENDIX: ADJUSTED LDR AND LIQUIDITY COVERAGE RATIOS

Loans funded via long-term on B/S alternative funding sources ease LDR



Total LCR158%Minimum Requirement100%FC LCR210%Minimum Requirement80%

1 Based on December data

APPENDIX: MARKET SHARES

Market Shares among private banks ¹	2023	Sep-24	2024	QoQ Δ	YoY∆	Rank
TL Performing Loans	20.3%	21.1%	21.8%	71 bps	153 bps	#1*
FC Performing Loans	16.8%	15.7%	15.4%	-20 bps	-137 bps	#2*
Consumer Loans inc. Consumer CCs	20.9%	21.9%	22.7%	78 bps	179 bps	#1*
Cons. Mortgage Loans	26.1%	26.4%	27.7%	132 bps	165 bps	#3*
Consumer Auto Loans	30.0%	31.0%	33.3%	233 bps	327 bps	#2*
Cons. General Purpose Loans	18.0%	19.5%	19.5%	5 bps	158 bps	#1*
TL Business Banking	19.7%	20.0%	20.2%	14 bps	50 bps	#2*
TL Customer Deposits	21.0%	20.9%	20.5%	-35 bps	-42 bps	#1*
FC Customer Deposits	17.9%	17.8%	18.0%	25 bps	9 bps	#2*
Payment Systems Market Share	Dec-23	Sep-24	2024	QoQ Δ	YoY∆	Rank
# of CC customers ²	13.5%	13.7%	14.2%	19 bps	68 bps	#1
Issuing Volume (Cumulative) ²	17.2%	16.7%	17.0%	16 bps	-16 bps	#1
Acquiring Volume (Cumulative) ²	16.8%	16.5%	16.6%	6 bps	-17 bps	#1

* Rankings are among private banks as of September 2024

1Garanti figures are based on bank-only financials. Sector figures used in market share calculations are based on bank-only BRSA weekly data as of 27.12.2024, for commercial private banks 2 Cumulative figures and rankings as of December 2024, as per Interbank Card Center data. Rankings are among private banks.

-1%

APPENDIX: SECURITIES PORTFOLIO

TOTAL SECURITIES (*TL bn*)

14% of Total Assets

326.5

38%

62%

+16%



TL SECURITIES (TL bn)





FC SECURITIES (US\$ bn)

4%

Note: Fixed - Floating breakdown of securities are based on bank-only financials

APPENDIX: SUMMARY BALANCE SHEET

(TL billion)

ASSETS	31.12.2023	31.03.2024	30.06.2024	30.09.2024	31.12.2024
Cash & Cash Equivalents	234.6	215.6	272.2	341.8	301.0
Balances at CBRT	291.7	334.8	313.1	325.0	322.1
Securities	326.5	380.3	396.6	409.9	421.3
Gross Loans & Receivables	1259.6	1430.3	1530.2	1689.0	1826.0
+TL Loans	769.1	895.4	975.5	1062.6	1177.1
TL NPL	18.6	21.7	23.7	30.2	33.9
info: TL Performing Loans	750.5	873.6	951.8	1032.5	1143.2
+FC Loans (in US\$ terms)	15.5	15.5	16.0	17.3	17.3
FC NPL (in US\$ terms)	0.2	0.1	O.1	O.1	O.1
info: FC Performing Loans (in US\$ terms)	15.3	15.3	15.9	17.2	17.2
info: Performing Loans (TL+FC)	1193.8	1361.1	1459.9	1608.7	1738.6
Fixed Assets & Subsidiaries	32.5	34.2	41.6	42.7	52.5
Other	56.9	67.1	63.8	69.5	79.7
TOTAL ASSETS	2,201.7	2,462.5	2,617.4	2,877.8	3,002.6
LIABILITIES & SHE	31.12.2023	31.03.2024	30.06.2024	30.09.2024	31.12.2024
Total Deposits	1604.9	1753.9	1854.1	2058.6	2154.3
+Demand Deposits	662.7	760.8	726.6	807.7	819.7
TL Demand	150.4	164.2	181.9	196.6	204.0
FC Demand (in US\$ terms)	17.6	18.8	17.1	18.3	17.8
+Time Deposits	942.2	993.1	1127.5	1250.9	1334.7
TL Time	727.6	752.7	906.2	970.0	1047.2
FC Time (in US\$ terms)	7.4	7.6	6.9	8.4	8.3
Interbank Money Market	56.0	86.6	124.9	113.7	46.9
Bonds Issued	11.1	13.0	10.0	18.4	28.1
Funds Borrowed	133.1	158.6	159.8	165.8	192.4
Other liabilities	150.9	194.3	188.3	217.3	249.4
Shareholders' Equity	245.6	256.1	280.3	304.0	331.4
TOTAL LIABILITIES & SHE	2,201.7	2,462.5	2,617.4	2,877.8	3,002.6

APPENDIX: SUMMARY P&L

		QUARTERLY P&L		CUMULATIVE P&L			
TLN	fillion	3Q24	4Q24	QoQ	2023	2024	YoY
(+)	Net Interest Income including Swap costs	25,168	31,565	25%	81,902	94,117	15%
	(+) NII excluding CPI linkers' income	18,867	22,365	19%	49,041	81,222	66%
	(+) Income on CPI linkers	12,959	14,118	9%	37,326	44,816	20%
	(-) Swap Cost	-6,658	-4,919	-26%	-4,465	-31,922	615%
(+)	Net Fees & Comm.	26,147	29,127	11%	43,501	97,107	123%
(+)	Net Trading & FX gains/losses (excl. Swap costs and currency hedge)	8,514	6,691	-21%	23,518	34,722	48%
	info: Gain on Currency Hedge ¹	1,891	-47	-103%	13,041	4,427	-66%
(+)	Income from investments under equity	455	223	-51%	3,277	2,026	-38%
(+)	Other income (excl. Prov. reversals & one-offs)	3,257	3,712	14%	16,841	14,114	-16%
(+)	Non-recurring other income	-1	366	n.m	579	1,111	92%
	(+) Gain on asset sale & Revaluation of real estate	- 1	366	n.m	706	1,111	57%
	(+) Administrative Fine / Reversal	0	0	n.m	-127	0	n.m
	(+) Free Provision Reversal	0	0	n.m	8,000	0	n.m
(-)	OPEX	-27,616	-33,843	23%	-56,054	-106,650	90%
	(-) HR	-10,714	-12,509	17%	-20,849	-40,785	96%
	(-) Non-HR	-16,902	-21,334	26%	-35,204	-65,865	87%
(-)	Net Expected Loss (excl. Currency impact)	-5,347	-2,120	-60%	-6,171	-12,098	96%
	(-) Expected Loss	-11,185	-18,095	62%	-39,154	-58,096	48%
	info: Currency Impact ¹	-1,891	47	-103%	-13,041	-4,427	-66%
	(+) Provision Reversal under other Income	3,947	16,023	306%	19,942	41,571	108%
(-)	Taxation and other provisions	-8,216	-10,493	28%	-20,486	-32,268	58%
	(-) Free Provision	0	0	n.m	0	0	n.m
	(-) Taxation	-8,095	-10,162	26%	-20,154	-31,749	58%
	(-) Other provisions (excl. free prov.)	-121	-331	174%	-332	-519	56%
=	NET INCOME	22,361	25,229	13%	86,907	92,179	6%

1 Neutral impact at bottom line, as provision increase due to currency depreciation are 100% hedged (FX gain included in Net trading income line)

APPENDIX: KEY FINANCIAL RATIOS

	Dec-23	Mar-24	Jun-24	Sep-24	Dec-24
Profitability ratios					
ROAE (Cumulative) ¹	44.5%	36.0%	34.2%	32.9%	32.5%
ROAA (Cumulative) ¹	4.9%	3.9%	3.7%	3.5%	3.5%
Cost/Income	34.8%	41.7%	42.1%	42.6%	44.1%
Liquidity ratios					
Loans / Deposits	74.4%	77.6%	78.7%	78.1%	80.7%
TL Loans / TL Deposits	85.5%	95.3%	87.5%	88.5%	91.4%
Adj. Loans/Deposits (Loans adj. with on-balance sheet alternative funding sources)	64%	67%	68%	68%	70%
TL Loans / (TL Deposits + TL Bonds + Merchant Payables)	79.5%	87.6%	81.3%	81.7%	84.0%
FC Loans / FC Deposits	61.0%	58.2%	66.3%	64.6%	65.9%
Asset quality ratios					
NPL Ratio	2.1%	1.9%	1.9%	2.1%	2.1%
Coverage Ratio	4.1%	3.7%	3.6%	3.6%	3.3%
+ Stage1	0.5%	0.5%	0.5%	0.5%	0.6%
+ Stage2	21.4%	21.1%	18.8%	17.4%	12.3%
+ Stage3	67.8%	65.3%	64.2%	63.3%	66.9%
Cumulative Net Cost of Risk (excluding currency impact, bps) ²	61	64	66	90	78
Solvency ratios					
CAR (excl. BRSA Forbearance)	16.5%	15.4%	15.2%	15.8%	18.2%
Common Equity Tier I Ratio (excl. BRSA Forbearance)	14.5%	12.7%	12.8%	13.4%	14.7%
Leverage	8.0x	8.6x	8.3x	8.5x	8.1x

1 Note: Excludes non-recurring items when annualizing Net Income for the remaining quarters of the year in calculating Return On Average Equity (ROAE) and Return On Average Assets (ROAA) Please refer to the Appedix: Summary P&L for non-recurring items 2 Neutral impact at bottom line, as provision increase due to currency depreciation are 100% hedged (FX gain included in Net trading income line)

APPENDIX: QUARTERLY & CUMULATIVE NET CoR

(Million TL)

Quarterly Net Expected Credit Loss	1Q24	2Q24	3Q24	4Q24
(-) Expected Credit Losses	15,971	12,844	11,185	18,095
Stage 1	4,892	1,600	2,122	1,936
Stage 2	5,791	6,148	2,691	7,588
Stage 3	5,288	5,096	6,372	8,572
(+) Provision Reversals under other income	11,357	10,245	3,947	16,023
Stage 1	5,284	2,930	1,141	3,600
Stage 2	2,837	4,712	2,088	11,306
Stage 3	3,236	2,602	719	1,117
(=) (a) Net Expected Credit Losses	4,615	2,599	7,238	2,072
(b) Average Gross Loans	1,344,959	1,480,270	1,609,582	1,757,457
(a/b) Quarterly Total Net CoR (bps)	138	71	179	47
info: Currency Impact ¹	74	3	47	-1
Total Net CoR excl. currency impact (bps)	64	68	132	48

(Million TL)

Cumulative Net Expected Credit Loss	2024
(-) Expected Credit Losses	58,096
Stage 1	10,550
Stage 2	22,218
Stage 3	25,328

(+) Provision Reversals under other income	41,571
Stage 1	12,956
Stage 2	20,942
Stage 3	7,673

(=) (a) Net Expected Credit Losses	16,525
(b) Average Gross Loans	1,547,009
(a/b) Cumulative Total Net CoR (bps)	107
info: Currency Impact ¹	29
Total Net CoR excl. currency impact (bps)	78

1 Neutral impact at bottom line, as provisions due to currency depreciation are 100% hedged (FX gain included in Net trading income line)

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